



Thought Process

Severity of Issue

Is the patient wanting to be seen for an issue that should be sent to the hospital or urgent care, (e.g. possible broken bone)?

Type of Issue

Is the patient wanting to be seen for an issue that should be sent to another provider or vendor, (e.g. pain meds)?

Provider Options

- Has the patient been seen in the last year?
- Does the patient have an acute issue that can be addressed by SFM (one or two appts)?
- If ABA, will knowledge of functional medicine treatment plan be required?
- If not acute care and not ABA, will a potential treatment plan be possible at SFM?

Gather above information, consult with providers and call the patient back.